

## Email

Technical support for USRP hardware is available through email only. If the product arrived in a non-functional state or you require technical assistance, please contact [support@ettus.com](mailto:support@ettus.com).

Please allow 24 to 48 hours for response by email, depending on holidays and weekends, although we are often able to reply more quickly than that.

If you have any non-technical questions related to your order, then please contact us by email at [orders@ettus.com](mailto:orders@ettus.com) , or by phone at +1-408-610-6399 (Monday - Friday, 8 AM - 5 PM, Pacific Time). Please be sure to include your order number and the serial number of your USRP.